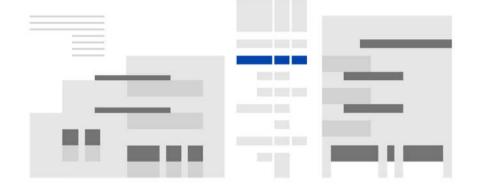


Chris Jenkins, Director, UK Digital Markets Unit



Digital Markets Unit (DMU)

- Established within the CMA
- A new ex ante regulatory regime for the most powerful digital firms
- Promoting greater competition and innovation in digital markets, and protecting consumers and businesses from unfair practices
- Legislation expected shortly





The case for change: Competition problems in digital markets



- Lack of effective competition in digital markets arising from specific market features, compounded by firms' behaviour
- Firms also use mergers and acquisitions to build a strong position and reinforce it
- The accumulation and strengthening of market power by a small number of digital firms has the potential to cause significant harm

The case for change: Issues with existing tools

Backward-looking generally penalising
previous conduct rather
than shaping
future outcomes

Slow to remedy problems - particularly in fast-moving markets

Often narrow scope - necessary to mount a successful case

Inflexible remedies with limited ability to
test, trial
and adapt over time

Risks of incoherence across different cases

Capacity challenges –
each case requires
own competition
assessment



The Pro-Competition Regime



Strategic Market Status Regime

A modern competition and consumer regime for digital markets

Conduct Requirements

Clear set of principles to prevent consumers and businesses from being exploited, and protect competitors from practices which could undermine fair competition

Pro-Competition Interventions

To drive greater competition and innovation – such as personal data mobility, interoperability and data access

SMS Merger Rules

Enhanced notification requirements to enable closer scrutiny of transactions involving SMS firms



Using our existing powers while the DMU is in shadow form

	Competition enforcement cases	Consumer enforcement	Market studies and investigations	Mergers
Completed	Google Privacy Sandbox	Social Media Endorsements	Digital Advertising Market StudyMobile Ecosystems Market Study	Facebook/GiphyFacebook/Kustomer
In Progress	 Apple: App Store practices Google: App Store practices Google: AdTech Stack Google/Meta: Header Bidding agreement Amazon: Use of data and conduct on marketplace Meta: Use of data 	 Fake Online Reviews Online choice architecture 	 Market Investigation: Mobile Browsers and Cloud Gaming Cloud Market Study (being led by Ofcom) 	Microsoft/ ActivisionBlizzard